



Oregon

Home Inspection Consumer Notice

This Notice is provided to you in accordance with (OAR 812-008-0202(2)(d))

Who needs to be certified?

Oregon law requires individuals who bid, offer to perform or perform home inspections of two or more categories below, to be certified by the Oregon Construction Contractors Board (CCB).

Plumbing *Electrical* *Exterior and site* *Roofing* *Central Air Conditioning*
Interiors *Structural* *Insulation and Ventilation* *Heating* *Built-in Kitchen Appliances*

Individuals must pass a comprehensive test to become certified and must complete continuing education courses to renew the certification.

Is a CCB license required?

Businesses that perform home inspections must be licensed with the CCB as a Residential General or Residential Specialty Contractor. The bond and liability insurance amounts will correspond accordingly. Licensing and certification do not guarantee quality of work. Licensing offers some financial protection for you, the customer.

How do I check a home inspector?

To check a home inspection business, get the business' CCB license number and the home inspector certification number (OCHI). Visit us on-line at www.oregon.gov/CCB or call 503-378-4621 to verify the license and certification are active.

What should I know about a Home Inspection?

1. Home inspections are performed for the individual who contracted for the inspection. They may not be used or relied on by others. (Example: a home buyer may not use or rely on an inspection report that was contracted by the homes seller).
2. Home inspectors are governed by Standards of Practice and Behavior that list what a home inspector can and can't do. These are found in OAR 812-008-0201 thru OAR 812-008-0214.
3. A written contract is required of all home inspections. Contracts should be read carefully as they may contain arbitration clause or a clause that limits the inspector's liability.

How can the CCB help?

The CCB provides consumer protection and regulates the home inspection industry. If you have a problem with your licensed home inspection businesses, the CCB may be able to help.

You may file a complaint with the Construction Contractors Board against the licensed business if:

1. There is a direct contract between your and the licensee and,
2. It's been within one year from the time the inspection was performed.

Complaints filed against unlicensed businesses or home inspection businesses using uncertified individuals to perform inspections are sent to the CCB's Enforcement Section, but will probably not result in direct benefit to the complainant.

How can you reach the CCB?

Mail: PO Box 14140, Salem, OR 97309-5052
Location: 700 Summer St. NE, Suite 300, Salem
www.oregon.gov/ccb